



## CALLERLAB COMMITTEE BRIEF

COMMITTEE NAME: Accredited Caller Coach Committee

COMMITTEE  
FUNCTION:

To encourage and assist interested and eligible callers to become Accredited Caller Coaches. To coordinate when necessary with the Caller Training Committee to provide necessary resources in the facilitation of all callers who inquire about potentially becoming an Accredited Caller Coach. To monitor the curriculum of Accredited Caller Coach training and promote the standardization of Callers Schools.

ACCOMPLISHMENTS: To date, the Accredited Caller Coach Program has produced over twenty-five active and eight Emeritus Accredited Caller Coaches. The committee has worked to improve the training available to interested callers and to assist in the process for callers to become accredited. In addition to an accreditation process, the committee has also established a re-accreditation process for the Caller Coaches who are currently accredited. The committee has established a category called "Emeritus" for those Caller Coaches who have reduced their caller education activities to the point they no longer meet the re-accreditation requirements, however, they will continue to be recognized as "ACC'S".

FUTURE  
ACTIVITIES:

Continue to monitor and work to improve training programs. To update the Curriculum Guidelines on a continual basis, (in conjunction with the Caller Training Committee) keeping the document current with changes that are happening within the field of Caller Training. To review the existing exams and update the questions/answers as deemed necessary, utilizing material developed during the Curriculum Guidelines updates. To continue to emphasize the necessity for all Accredited Caller Coaches to adhere to the professional ethics associated with the title.

MEMBERSHIP  
PREREQUISITE:

Must be a CALLERLAB Accredited Caller Coach.

COMMITTEE BRIEF  
REVISED:

July 2021, MAY 2015

COMMITTEE  
CREATED BY: